

Figure 1

Customer  
User Interface Device (20)  
Web Site (22)

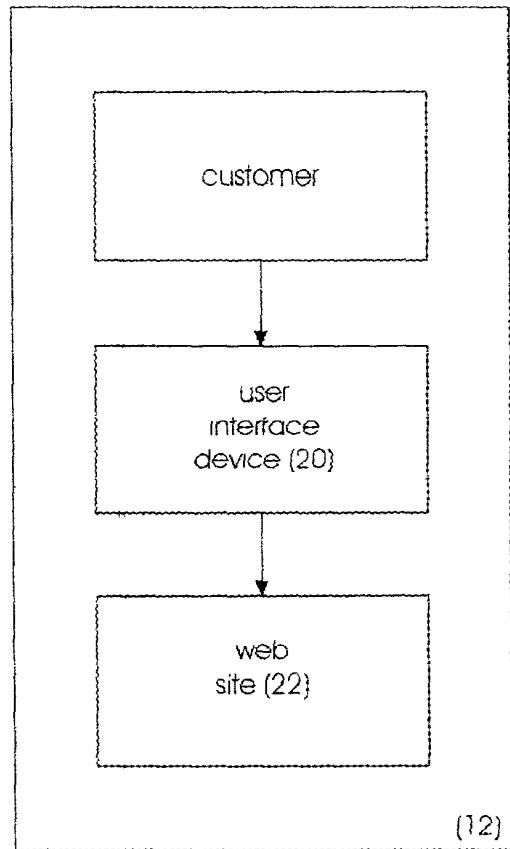


Figure 2

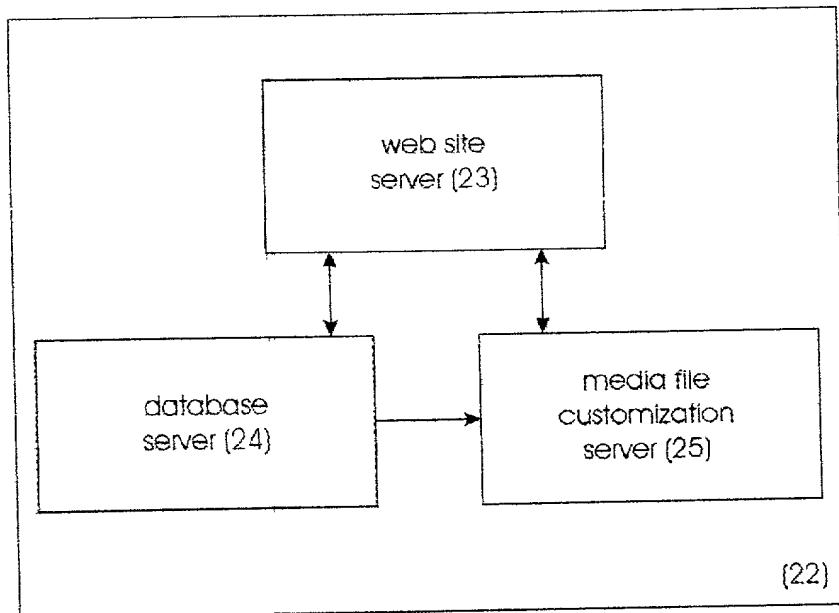


Figure 3

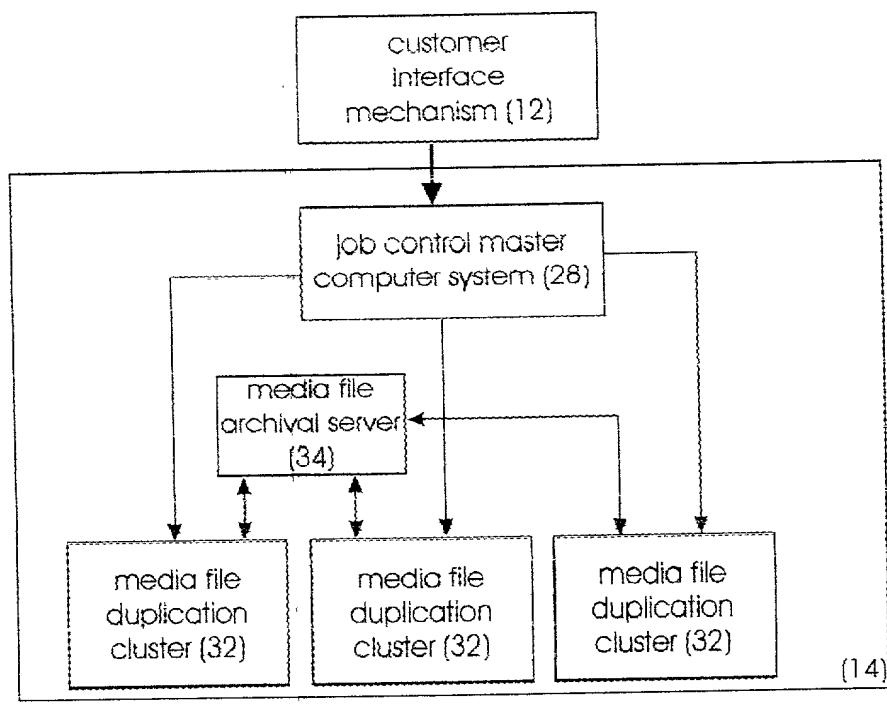


Figure 4

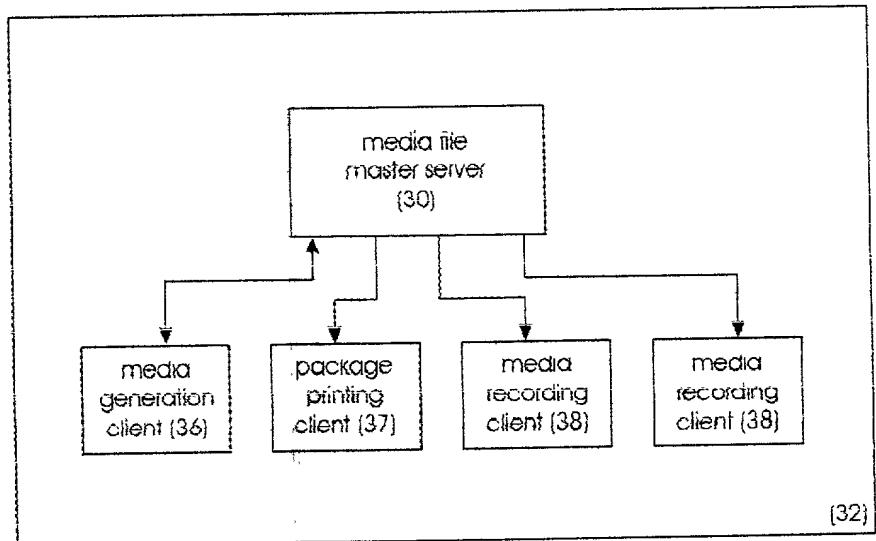


Figure 5

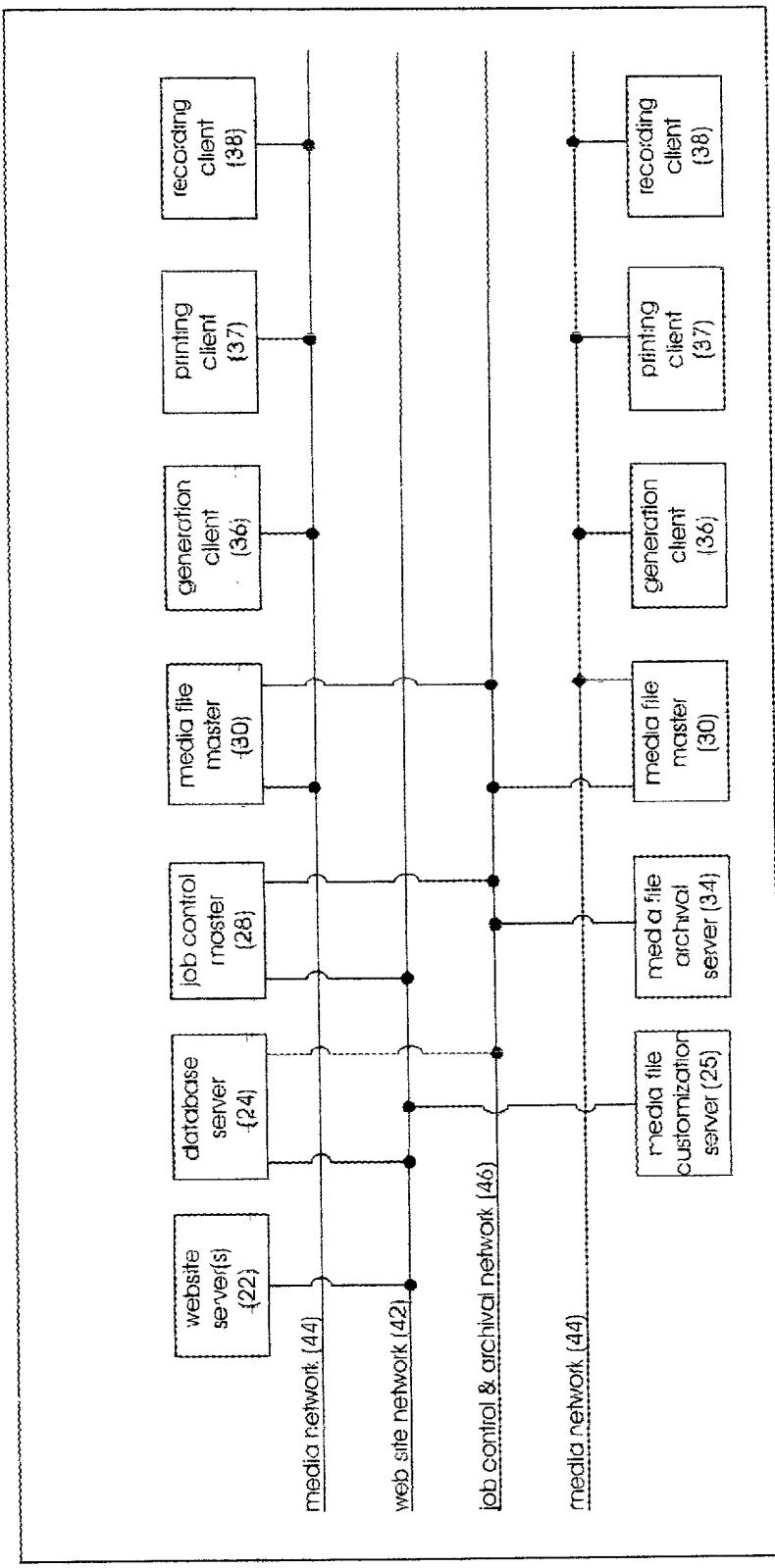


Figure 6

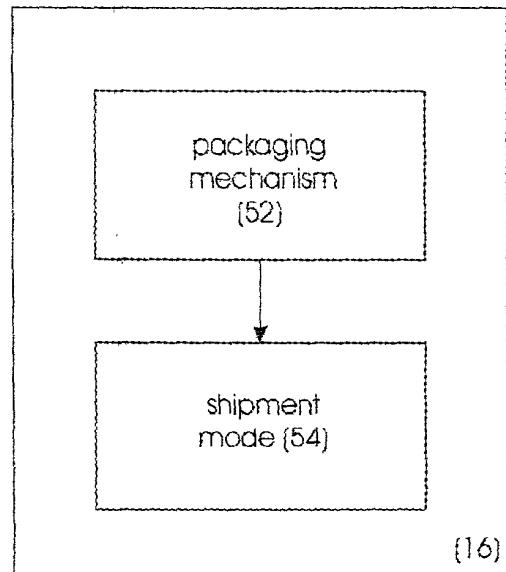


Figure 7